

NYS System of Care and Wraparound Training Institute Monthly Update November 2023

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Upcoming Systems of Care-Related Events & Updates

November 6 Deadline – Call for Proposals

On May 14-16, 2024, the [National Center for Training and Technical Assistance on Child, Youth, and Family Mental Health \(NTTAC\)](#) will present the third annual virtual Systems of Care summit, entitled “*All Systems Go! Taking Action Together*”. A [call for proposals](#) has been issued with a submission due date of November 6, 2023. More information will be available soon, so [click here to sign up for the NTTAC newsletter](#).

November 16 - SOC Virtual Learning Community Webinar

Assessing School Threat: A Collaboration between FAST (Families Access to Services Team), the Cayuga County Sheriff's Office and Local Schools

Join our upcoming webinar on November 16 (1:00-2:00pm), featuring Maureen Brennan, FAST Coordinator, and Brian Schneck, Cayuga County Sheriff. They will share how their collaboration with county school districts have enhanced the work of [FAST](#). Learn how law enforcement has become an integral part of Cayuga County's System of Care and have proactively begun referring youth and families to vital services. Don't miss this chance to discover innovative practices in action! [Click here to join](#).

Project Updates

Systems of Care Action Planning

Our team is available to assist county cross-system teams in exploring implementation of the SOC framework to better address the needs, gaps and barriers for children, youth, and their families. Whether your cross systems infrastructure has been in place for decades or you need to reimagine better collaboration, this workshop can assist. **Thirty-four (34) counties have already completed planning and are working on exciting change initiatives.** Contact [Jessica Stanis](#) for more information.

Wraparound Training and Implementation Institute

In October the OMH High Fidelity Wraparound (HFW) Training staff completed a series of Skills Clinics designed to reinforce and enhance the skills and abilities of care managers and supervisors implementing HFW. The Skills Clinics that were offered included topics of: Underlying Needs; Family's Story; Strengths; Wraparound Plan; and Child and Family Team Meetings.

The Skills Clinics provided participants with opportunities to practice and hone skills, plus lots of sharing of ideas and strategies. They were well attended and received very positive feedback from participants. Another round of supplemental trainings will be offered again in 2024. Suggestions and ideas for future trainings are always welcome.

Learn about the benefits of the practice model within Health Homes from a variety of perspectives by watching an [informative video](#), or contact [Kimberly Heffner](#) for more support.

Visit the [High Fidelity Wraparound](#) tab on New York State's SOC website for more information. You'll also find a link to the New York High Fidelity Wraparound Availability Chart, titled "**Wraparound Certified Case Management Availability**", towards the end of the *Enrollment Guidance* section showing the available slots in counties across New York State

School Health Assessment and Performance (SHAPE)

SHAPE Up NY Learning Collaborative Opportunity

The New York State Office of Mental Health System of Care Pilot, in partnership with the Expanded School Mental Health team at the University of Rochester Medical Center, is pleased to offer **an opportunity for New York State BOCES teams to engage in a FREE 6-month learning collaborative focused on advancing high-quality school mental health systems and supports**. This is an opportunity to engage in strategic action planning and development of the capacity to provide strong training, quality improvement, and technical assistance to districts in improving school mental health systems through the School Health and Performance Evaluation (SHAPE) System.

[Click here](#) for the application to our upcoming **SHAPE Up NY Learning Collaborative**. The application is due **November 3rd**. Completed applications should be sent to SHAPE@omh.ny.gov. BOCES teams can visit [The SHAPE System](#) or [NYS SOC website](#) for more information on SHAPE. For any questions related to SHAPE or the SHAPE Up NY Learning Collaborative, please contact SHAPE@omh.ny.gov.

Nathan Kline Institute

Center for Research on Cultural and Structural Equity

The center conducts research and provides training around such topics as Racism, Social & Institutional Bias, Diversity, Equity, Inclusion, and the impacts of disparities in these areas on mental health. Information on activities and availability for consultation [can be found here](#). In addition, the center has available [tools, videos and reports](#) that can be used by organizations to support planning and to help highlight areas for development. Their Health Habitus Motivational Interviewing training is one example of such tools.

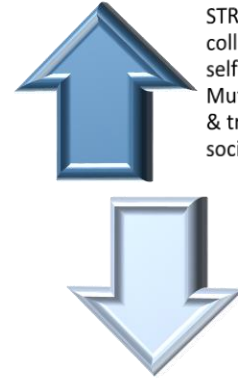
Systems of Care Evaluation Team

NYS SOC Evaluation: Collaborative Effectiveness

To measure areas of local SOC collaborative strength and changes over time, the Wilder Collaboration Factors Inventory tool is administered to SOC Action Planning workshop attendees prior to their county workshop series, and again six-months post workshop. This tool has been built upon extensive research assessing components associated with collaboration success and looks at 22 different factors that contribute to the effectiveness of a collaboration. Participants receive a unique link to complete the Inventory via the secure data capture system REDCap; questionnaire responses are collected over the course of two weeks. For each statement in the Inventory, respondents indicate their level of agreement using a Likert scale that ranges from 1 (strongly disagree) to 5 (strongly agree). As indicated by the Inventory scoring guidelines, average ratings for each statement were calculated, and mean factor scores were calculated by averaging ratings for all items within a specific factor. Pre- and post-survey scores for each of the 22 factors can then be compared for changes over time.

The third NYS SOC grant year concluded at the end of August, with 17 counties having completed both pre- and post-surveys. An average of 11 members responded to the surveys, ranging from 3 to 27 across counties. Of note, a consistent variation in response rate was seen, with more responses for the pre-surveys (mean= \sim 14) than on the post-surveys (mean= \sim 9). A higher response rate is preferable, as it allows for a more representative picture of collaborative perceptions at each point in time.

Aggregated mean scores for ~14 of 22 factors increased from pre- to post-survey, with 3 factors scoring the same at both timepoints. Mean scores for ~5 factors decreased from pre- to post-survey. The most consistently challenging area continues to be having sufficient funds, staff, materials, and time. Other factor areas that tended to score lower include the development of clear roles and policy guidelines; having an appropriate pace of development; and having multiple layers of participation for coalition members. The most consistent area of strength continues to be members seeing collaboration as being in their self-interest. Other factors that scored higher on average and perceived as coalition strengths include skilled leadership; mutual respect, understanding, and trust among members; and a favorable political and social climate. Given the vital role that collaboratives play in local SOC development, it is valuable to better understand the manner in which these partnerships function, and how well they are functioning.



STRENGTHS: Members see collaboration as being in their self-interest; Skilled leadership; Mutual respect, understanding & trust; Favorable political & social climate

CHALLENGES: Sufficient funds, staff, materials, & time; Development of clear roles & policy guidelines; Appropriate pace of development; Multiple layers of participation

Additionally, paired t-tests were conducted to determine whether there is a significant difference between factor means at the two timepoints. Results indicated that mean factor post-scores were statistically significantly *higher* than mean factor pre-scores, suggesting improvement in collaborative effectiveness over time across all counties participating in the SOC Action Planning Workshop series (n=374; t value: -10.26; p<0.0001).

County SOC collaboratives were each provided with their respective findings and are encouraged to utilize them in their strategic action plan development and refinement. Having these specific details as to which factors are perceived by collaborative members as current strengths or weaknesses can be more practical and helpful for positive growth, versus an overall score of 'success', as it provides concrete feedback on areas to focus limited time and resources.

Deputy Commissioners' Corner

Resumption of Medicaid Recertification as federal Public Health Emergency Rules Unwind

Enrollees in Medicaid, Child Health Plus and the Essential Plan have not had to renew their coverage since early 2020 due to the COVID-19 Public Health Emergency (PHE) continuous coverage requirements. However, the December 2022 federal Consolidated Appropriations Act included new rules ending the continuous coverage requirements starting in Spring of 2023. With federal rules now requiring the state to resume eligibility redeterminations for nearly 9 million enrollees in Medicaid, Child Health Plus and the Essential Plan this spring, the New York State of Health (NYSoH) Marketplace is increasing outreach to ensure consumers don't risk a gap in their coverage. Certified enrollment assistors will be available to answer enrollees' questions about renewals, as well as provide information to uninsured New Yorkers about enrolling in health insurance through NY State of Health.

Renewal notices are being sent on a rolling basis to enrollees in these programs by NY State of Health, the New York City Human Resources Administration (HRA), and local Departments of Social Services, which will include the deadline for an enrollee to take action to renew their insurance or risk having a gap in coverage. Renewal deadlines will be based on the enrollees' enrollment end dates. Consumers will have at least 45 days to respond to renewal notices to prevent loss of coverage and are encouraged to renew by the 15th of the month to avoid a gap in coverage. New Yorkers who signed up for health insurance through NY State of Health can sign up to receive SMS/MMS Text alerts for important health insurance updates, including when it's time to renew coverage.

Newly developed outreach and marketing resources are in place to help inform New Yorkers enrolled in Medicaid, EP, or CHPlus about the important steps they need to take to renew their coverage and help promote these messages, including: A robust [public education campaign](#);

Providers can use the [NY State of Health "Unwinding from the COVID-19 Public Health Emergency: A Communications Tool Kit to Keep New Yorkers Covered"](#) webpage to help communicate with clients enrolled in Medicaid or CHPlus about the important steps needed to maintain health coverage.

- Local Departments of Social Services statewide have educational materials, videos, and digital assets to support districts in their efforts to keep consumers covered.

Individuals enrolled through New York State of Health (NYSOH) can update their contact information in a variety of ways:

- Apply online through the [NY State of Health website](#)
- By phone at 1-855-355-5777 (TTY: 1-800-662-1220)
- Through a trained and certified [Enrollment Assistor or Broker](#)

Individuals enrolled in Medicaid through their county's Medicaid office or New York City's Human Resources Administration can call or visit the [local office](#) to update their contact information.

The Department of Health today released the fourth issue of New York's [Public Health Emergency Unwind Dashboard](#), a monthly enrollment report reflecting data on renewal status, demographics, and program transitions for enrollees with Medicaid, Child Health Plus (CHPlus) and the Essential Plan (EP). This issue of the Unwind Dashboard provides a point-in-time snapshot for individuals who had a September 30, 2023 coverage end date, following the fourth wave of eligibility redeterminations for these safety net programs. Past issues of the Unwind Dashboard can be found on the same webpage.

For more information, please visit the [Important Changes Are Coming Soon to New York Medicaid, Child Health Plus, and the Essential Plan](#) webpage. Questions can be directed to the Department of Health: PHEunwind@health.ny.gov.

Deputy Commissioners Workgroup Membership: [CCF](#) (Vanessa Threatte, Elana Marton, Chris Tosado, Sheila Jackson), [DCJS](#) (Damon Bacote), [DDPC](#) (Vicky Hiffa, Jennifer Goldman), [DOH](#) (April Hamilton, Ann-Margret Foley, Myla Harrison, Suzanne Swan, Colette Poulin, Kirsten Siegenthaler), [DOL](#) (Chris White), [Justice Center](#) (Davin Robinson), [OASAS](#) (Pat Lincourt, Maria Morris Groves), [OCFS](#) (Gail Geohagen-Pratt, Katherine Sena, Nina Aledort, Galen Gomes, Kristin Gleeson, Kathleen Hoskins), [OMH](#) (Dr. Audrey Erazo-Trivino, Bonnie Catlin, Angela Keller, Meredith Ray-LaBatt, Sarah Kuriakose, Nancy Pepe, Matt Perkins), [OPWDD](#) (Jill Pettinger, Abiba Kindo, Josh Olsen), [SED](#) (Kathleen DeCataldo, Suzanne Bolling), [OTDA](#) (Cheryl Contento, Valerie Figueroa), [SOFA](#) (Alana Stelline, Michael Gunn), [Governor's Office](#) (Emily Badalamente, Kim Hill)

Exemplars of Systems of Care Work in NYS

Niagara County Department of Health announces new smartphone app: Well Niagara

The Niagara County Department of Mental Health & Substance Abuse Services, in partnership with the [Community Network of Care \(CNOC\)](#) for Children & Families in Niagara County, is excited to announce the release of a new smartphone application. This app will serve as an innovative way for the department to connect with Niagara County residents, quickly providing information and resources to anyone with a smartphone. The app offers quick access to items of public interest such including call for help, text for help, safety plan, 24-hour crisis services, suicide prevention, counseling, community services, basic needs, Narcan, trainings, maps, harm reduction, etc.



Submit Your Presentation Ideas!

The New York State System of Care team at Office of Mental Health is establishing a new series of SOC Virtual Learning Community Webinars starting this fall and is seeking presentations from County System of Care teams to highlight exemplary approaches and outcomes to their work. If your team is interested in making a presentation, please contact [Jessica Stanis](#) with a contact name, phone and email, along with a brief webinar proposal summary. All ideas supporting learning for System of Care folks are welcome! [Click here for a program flyer you can distribute to partners.](#)

Did You Know?

Congratulations to Recipients of 2023 Round of SAMSHA System of Care Grants

We are proud to recognize [Cayuga County](#), [Chautaugua County](#), and [Herkimer County](#) for receiving a new four-year SAMSHA System of Care Expansion and Sustainability Grant. Their commitment to improving systems and services for children, youth and young adults, is commendable and we look forward to the positive impact their initiatives will have in our state.

New Job Board for Certified and Credentialed Peers

OMH is very excited to share the creation of a new job board to help mental health organizations find and recruit qualified peer specialists and advocates!

Peer Specialists and Advocates have always played a vital role in mental health services and with the increased competition to hire peers throughout the mental health system, we want to make sure you have the resources you need to get the word out about openings. If your program is looking to add a Certified or Credentialed Peer (Youth, Family and Adult), please consider listing the position with the National Association of Peer Support's job board. [You can create a free account here.](#) (You may want to share this resource with your agency's human resources department.)

This project is funded by OMH and organized by the National Association of Peer Supports (N.A.P.S.). We strongly recommend that you [sign up for the New York Peer Workforce Advancement and Mentoring Network listserv](#) to hear more about future projects and resources available.

If you have any questions about the job board or the work N.A.P.S. will be doing in NYS, please contact [Yvette Pate](#) (Project Director).

Project TEACH

Project TEACH is pleased to offer access to a network of child and adolescent experts from five specialty areas:

- Autism Spectrum Disorder (ASD) and Intellectual/Developmental Disabilities (IDD)
- Infancy and Children ages 0-5
- LGBTQ+
- Problematic Sexual Behaviors
- Substance Use Disorder

The Project TEACH team provides support and recommendations to help you meet the unique needs of the patients and families in your care.

[Click here for more information about the sub-specialty consultations](#)

[Click here for a flyer you can distribute](#)

Managing and Adapting Practice (MAP) Training: Training in Evidence Based Practices for Child-and Adolescent-Serving Clinicians

The MAP Training is sponsored by the New York State Office of Mental Health (NYSOMH) and is available FREE to all NYSOMH-licensed clinical staff. You MUST be employed by a NYSOMH-licensed agency or program to attend. This training is for CHILD-SERVING clinicians and their supervisors only.

This training series will be held virtually from 8:30am-3:00pm on November 30th, December 4th, 5th, & 8th with a pre-training webinar on November 27th from 11:00am-12:00pm. [Register for the MAP training here.](#)

MAP is a clinical framework; and decision support system designed to help improve the quality of mental health care delivered to children and adolescents in NYS. MAP was created by

[PracticeWise,LLC.](#) and [extensive research and testing](#) has been conducted that demonstrates its effectiveness in helping clinicians deliver care that improves youth mental health outcomes.

[Learn more about MAP here.](#)

University of Connecticut Innovations Institute

Innovations Institute offers [numerous learning opportunities](#) for individuals seeking to build their knowledge and create more inclusive, linguistically competent, and culturally responsive public-serving systems.

Student Mental Health Matters: A Toolkit for Educators

[Student Mental Health Matters: A Toolkit for Educators](#) is produced by The WNET Group with assistance from the New York State Office of Mental Health and the New York State Department of Education. This Toolkit is designed to equip educators, school staff, and school mental health professionals with critical knowledge and strategies needed to support the mental well-being of their students.

The Transgender Family Handbook Available

The [Transgender Family Handbook](#) is new resource for professionals and caregivers who are working with or raising transgender children and young adults.

OMH 988 Updates and Education Newsletter Available

We are pleased to share the fourth edition of this newsletter, highlighting important facts about 988, including where 988 calls are routed in New York, as well as information about the new LGBTQ+ Youth and Young Adult Support Line. Previous editions of the newsletter can be found on the [New York 988 webpage](#), or you can download PDF versions here in [English](#), [Spanish](#), [Simplified Chinese](#) and [Traditional Chinese](#). This resource can also be requested for any language that is not already available by filling out the [988 Resource Translation Request Form](#).

American Psychological Association Inclusive Language Guidelines

The American Psychological Association (APA) has [published a set of guidelines](#) for our use of language supporting Diversity, Equity and Inclusion. This document is a great addition to trainings or in support of any DEI conversation, and includes alternative terms and phrases for age, disability status, gender, race and many other categories.

Useful Links and Tools

- [New York State Systems of Care](#)
- [New York State High Fidelity Wraparound](#)
- [New York State SHAPE](#)
- [Diversity, Equity, and Inclusion – New York State OMH/Nathan Kline Institute](#)
- [NKI Center for Research on Cultural and Structural Equity in Behavioral Health](#)
- [New York State OASAS Harm Reduction – Obtain Naloxone \(Narcan\) and Test Strips](#)
- [NYS Multiple Systems Navigator](#)
- [New York 988 Website](#)
- [NYS Grants Gateway](#)
- [NYS Conference of Local Mental Hygiene Directors](#)
- [National Center for Training and Technical Assistance on Child, Youth and Family Mental Health \(NTTAC\)](#)
- [University of Connecticut School of Social Work Innovations Institute](#)
- [Center of Excellence LGBTQ+ Behavioral Health Equity](#)
- [Youth Involvement and Assessment Tool](#)
- [Youth Mentoring Dashboard – NYS DCJS and NYS Youth Justice Institute](#)
- [Toolkit for Implementing Authentic Youth Engagement Strategies Within State Advisory Groups](#)
- [The National Institute for Health Care Management \(NIHCM\) US Children's Well-being Infographic](#)
- [New York State OCFS Mandated Reporter Decision Tree and Bias Assessment Tool](#)
- [Headspace Health Unified Mental Health and Wellbeing Experience for Employers and Employees](#)
- [Public Health Emergency Communications Toolkit for Medicaid and other public insurance recertification](#)
- [Wisconsin Systems of Care Community Readiness Assessment](#)
- [American Psychological Association DEI Inclusive Language Guidelines](#)
- [Medicaid and School Based Services Technical Assistance Center](#)
- [Transgender Family Handbook](#)
- [Student Mental Health Matters: A Toolkit for Educators](#)

Subscribe to (or unsubscribe from) the NYS Systems of Care Listserv by emailing [Angela Keller](#).

